The Seniors House Calls program was created within the Regina Qu’Appelle Health Region to support seniors to be well in the comfort of their homes.

Hours of service:
7 days per week, 8:00am until 7:00pm
www.rqhealth.ca/seniorhousecalls
Ph: 306-766-6280
Fax: 306-766-6264

Interdisciplinary Team
PROGRAM REQUIREMENTS:

- 65 years old or older
- Frail and home/housebound
- Needing in home assessment and treatment
- Experiencing an acute event that is urgent but not emergent
- Living in urban Regina

SERVICES:

- Partner with family physicians and other care providers to provide clients in home urgent medical assessment, diagnosis and treatment of acute / chronic health issues
- Develop care plans with clients and caregivers
- Provide in home vaccinations and immunizations for home bound clients
- Short term follow up in home for clients after a hospital visit.
- System navigation support for clients needing to access additional health services such as home care, chronic disease management etc.

HOW TO ACCESS THIS PROGRAM

- Clients need to be referred to this program by a current health care provider (homecare, ER or hospital staff member, family doctor in community, etc.)
- Call: 306-766-6280 to refer. When calling, be prepared to verbally provide the outlined Client information where applicable.

CLIENT INFORMATION

No forms required to fax, call 306-766-6280 and verbally provide content which may include:

- Client Registered Name (nickname)
- Client Age and Date of Birth
- Client Next of Kin
- Client Address
- Client Health Card Number
- Name of person referring and contact #
- Diagnosis
- Reason for Referral/Current State/Goals
- Care Attempted
- Recent Set of Vital Signs
- Current Blood Sugars
- Medical/Surgical History
- Current Medication List
- Allergies
- Family Physician and Contact #
- Other Care Providers Involved
- Urgency (Within 4 hours, 8 hours, today, tomorrow, longer)
- Any Contact Precautions
- Safety Concerns
- Other Helpful Information

The health care team includes:
Nurse Practitioners,
Advanced Care Paramedics and
Registered Nurses

Interdisciplinary Team