

**Regina Qu'Appelle Regional Health Authority
Meeting Minutes**

Wednesday, April 30, 2008, at 1900 Hours
Auditorium, Wascana Rehabilitation Centre, Regina

Present: Lloyd Boutilier (Chairperson) Anita Bergman Pat Connolley
Loretta Elford Marie Everett Tyronne Fisher
Murray Knuttila Bryan Leier Bev Poitras
Gary Semenchuck Alex Taylor Chuck Ward

Guests: Prairie Valley School Division:
Joanne Cunningham, Superintendent of School Services
Jean Bacon, Superintendent of Student Services

Health Quality Council:
Bonnie Brossart, CEO
Marlene Smadu, Vice-Chair

Staff: Michael Redenbach (Vice-President), Christine Pirlot, Dot Lambsdown (Recorder)

1.0 CALL TO ORDER

- Chairperson L. Boutilier called the public meeting of the Regina Qu'Appelle Regional Health Authority (RQRHA) to order at 1900 hours.
- L. Boutilier welcomed members of the public to the RQRHA meeting.

2.0 APPROVAL OF AGENDA

RHA #41-08 [Carried]. Moved by C. Ward and seconded by G. Semenchuck that: the meeting agenda be approved, as amended:
10.3 Correspondence – to be added.

3.0 DECLARATION CONFLICT OF INTEREST

- No conflicts were declared.

4.0 PRESENTATIONS

4.1 Common Interests, Common Concerns and Partnership Opportunities

- L. Boutilier introduced the presenters, Ms. J. Cunningham and Ms. J. Bacon with the Prairie Valley School Division.
- The presenters shared information about the Prairie Valley School Division (PVSD), its strategic priorities and the key areas of common concern and opportunities for the PVSD and RQRHA to collaborate in the interest of students and their families.

- It was noted that the PVSD was established in January 2006. There are 38 schools within the division, 35 which are serviced by the RQHR. The school division also borders Sun Country and Sunrise Health Regions.
- The PVSD continues to work through the challenges around providing support to students with increased mental health needs.
- It was noted that service accessibility is a barrier to some students especially for rural students needing to access mental health services.
- PVSD collects data on child development and the intention is to continue with the collection of data, as there is provincial government funding for the Early Development Instrument Project. The purpose of collecting data across the province is to identify where there are children at risk and if resources are needed.
- A widespread initiative the PVSD is embarking on is positive behavior interventions and supports. It is a three tiered approach adopted from Public Health: higher literacy, greater equity, governance.
- The presenters recognized that the PVSD does receive ongoing support from the Region; and, indicated that the PVSD is looking forward to collaborating more with the RHA in terms of strategic planning.
- L. Boutilier expressed appreciation to the presenters for providing the presentation and agreed that collaboration is important to meet the complex needs of some of our youth.

Action: To formally thank Ms. Cunningham and Ms. Bacon for presenting on the Prairie Valley School Division.

4.2 Accelerating Excellence Through Saskatchewan's Health Care System

- L. Boutilier introduced the presenters, Ms. B. Brossart and Dr. M. Smadu with the Health Quality Council (HQC).
- The presenters provided information regarding the HQC's ongoing work on *Investing in System-Wide Quality Improvement in Saskatchewan*.
- It was noted that in January 2008, the Ministry of Health approved \$5 million in funding, expended over four years, to improve the delivery of health care in a select number of health regions.
- The aim, by 2011-2012, is to yield improved care processes that are measurable and sustainable throughout these and possibly other organizations; and, to save or avoid an estimated \$20-\$30 million in total health care spending by preventing inappropriate and unsafe care, increasing efficiency, and improving access to services.
- It was noted that since 1996, health care expenditures have grown at 7% per annum. A decrease of 1% in the annual growth rate would save \$35 million in 2008, and \$632 million cumulatively over 2008-2012. A 5% decrease has potential savings over the 2008-2012 period of \$2.9 billion.
- There is evidence from high-performing innovative systems such as Kaiser Permanente (USA), Hackensack University Medical Center (NJ), Virginia Mason Medical Center (Seattle, WA), Intermountain Health (Salt Lake City, UT) and Jönköping County (Jönköping, Sweden) that system wide quality improvements can be accomplished.

- Accelerating excellence is investment in building capacity – leadership, middle management, front-line and physicians, as well as providing protected time, and building the measurement infrastructure.
- Accelerating excellence is a multi phase structure. Phase 1 is a series of workshops over approximately 18 months. In phase 2, interested organizations provide a disciplined and detailed business plan to undertake system redesign in at least one major care process. Then there is a peer-reviewed process to select a limited number of site/organizations to begin focused transformation. Selected sites would then spread success to other care process areas and to other organizations.
- Accelerating excellence is about giving people working at all levels in the health system – governors, managers, front-line providers, and staff, the knowledge and tools to create a coordinated, high-performing system.
- The HQC needs to hear from the Regions as to what they need. There needs to be partnerships and conversations, not only with RQHR but also its affiliate organizations.

Action: To formally thank Ms. Brossart and Dr. Smadu for their presentation on *Investing in System-Wide Quality Improvement in Saskatchewan*.

5.0 APPROVAL OF MINUTES

5.1 March 26, 2008

RHA #42-08 [Carried]. Moved by C. Ward and seconded by A. Bergman that: the minutes of the Regina Qu'Appelle Regional Health Authority meeting of March 26, 2008, be approved.

6.0 BUSINESS ARISING FROM THE MINUTES

6.1 Action Items List

- The Authority reviewed the action items list.
- All items were updated or were to be reported on during the meeting.
- The Authority agreed to remove items #267 and 268 as they have been deemed completed.

6.2 Meeting Effectiveness Survey

- The Authority received the results of the March 26, 2008 RQRHA meeting effectiveness survey, as information.

7.0 **REPORTS**

7.1 Authority Chairperson Report

- Chairperson L. Boutilier presented his verbal report. The Chairperson's report included the following highlights:
 - It was noted that there has been no Minister's Forum in April.
 - The Children's Health Foundation donated \$100,000 to the Region.
 - The government approved funding for affiliate board members to attend functions that the health region board members attend.
- It was reported that L. Boutilier represented the RHA at the following functions:
 - The RGH Volunteer Dinner which was held on April 28th.
 - Doctors' Night Out Black Tie Event on April 12th.
 - Accreditation sessions during the week of April 13th-18th.
 - The Rawlco Centre for Mother Baby Care announcement.

7.2 CEO Report

- L. Boutilier reported that regrets were received from President & CEO D. Nelson. The CEO's report was included in the Authority's meeting package.
- M. Redenbach, Vice President, reported on behalf of Mr. Nelson. The CEO's report included the following highlights:
 - The CEO met with Nicholas Offord, President of the Offord Group in April. Mr. Offord is providing strategic counsel to HRF for major future initiatives.
 - The CEO attended the launch of the City of Regina's new strategic plan for 2008-2012 which focuses on the strategic priorities of Growth, Organization, Assets and Customers.
 - The Region underwent an accreditation review process with the Canadian Council of Health Services Accreditation team during the week of April 13-18, 2008. Eleven surveyors from CCHSA and one from the College of Physicians, attended the five-day survey and visited most areas of the Region.
 - The CEO has been invited to serve as a member of the SUN Partnership Table, to help implement the recent Partnership Agreement between the Government of Saskatchewan and the Saskatchewan Union of Nurses.

7.3 Patient Safety Task Force

- M. Redenbach presented the Patient Safety Task Force Report (PSTF). The verbal report included the following highlights:
 - It was noted that the next meeting of the PSTF will be on May 15th.
 - Communication of the cultural survey that was completed was done by hosting brown bag lunches at the RGH and PH sites.
 - Work continues to validate the suite of 10 whole system measures developed by the task force.
 - The PSTF continues to seek out leading practice organizations and Canadian benchmarks to track RQHR performance for each indicator.
 - The Task Force is designing a means to cascade the indicators throughout the organization to ensure that they are meaningful to all staff. A template will be presented to the Task Force at the next meeting.

7.4 SAHO Report

- Mr. A. Taylor, SAHO Chairperson presented the SAHO Report. The verbal report included the following highlights:
 - It was noted that the next SAHO Board meeting is scheduled for next week.
 - It was reported that the 2008 SAHO Conference was well received by more than 400 delegates. The 2008 SAHO Exhibition was a huge success with the largest amount of trade show exhibits ever displayed at a conference.
 - A. Taylor attended a school board session regarding a representative workforce.

8.0 **RHA BOARD ACCOUNTABILITIES**

8.1 Stewardship/Fiduciary

8.1.1 Resource Accountability Committee

- Resource Accountability Committee (RAC) Chairperson B. Leier presented the RAC Report. The verbal report included the following highlights:
 - The May 7, 2008 RAC meeting has been postponed and the next RAC meeting will be planned in conjunction with the upcoming budget presentation.

8.1.2 Quarterly Performance Analysis Meeting

- Chairperson L. Boutilier presented the highlights from the April 10th meeting, which was included in the meeting package:
 - The Committee received a year-to-date progress report for Strategic Theme #1: To Achieve Sustainable Quality Services; Objective #3: To Enhance Public Confidence and Trust in Services.
 - The Committee received a report regarding the naming of the Moosomin and District Integrated Health Care Facility. The official opening of the facility is planned for September 2008.

- The Quarter Three RHA Scorecard and SaskHealth dashboard were presented and reviewed by the Committee.

8.2 Relationships and Partnerships

8.2.1 Services and Programs Committee

RHA #43-08 [Carried]. Moved by M. Knuttila and seconded by T. Fisher that: the Regina Qu'Appelle Regional Health Authority approve motion SPC #14-08, as presented by the Services and Programs Committee.

SPC #14-08 [Carried]. Moved by M. Knuttila that: the following elevation be approved, by the Regina Qu'Appelle Regional Health Authority:

- Dr. M. Zia-UI-Haq, Department of Family Practice be elevated from Associate to Assistant staff.

RHA #44-08 [Carried]. Moved by A. Bergman and seconded by M. Knuttila that: the Regina Qu'Appelle Regional Health Authority approve motion SPC #15-08, as presented by the Services and Programs Committee.

SPC #15-08 [Carried]. Moved by A. Bergman that: Dr. Horner, Department of Emergency be granted a Cross Appointment into the Department of Medicine, Section of Critical Care Associates, by the Regina Qu'Appelle Regional Health Authority.

RHA #45-08 [Carried]. Moved by M. Knuttila and seconded by T. Fisher that: the Regina Qu'Appelle Regional Health Authority approve motion SPC #16-08, as presented by the Services and Programs Committee.

SPC #16-08 [Carried]. Moved by M. Knuttila that: the following applications for reappointment to the Medical Staff for 2008/09 be approved, by the Regina Qu'Appelle Regional Health Authority:

- Department of Pediatrics
- Department of Critical Care
- Dr. M. S. Haque, Department of Psychiatry – Active and that Dr. Haque be re-appointed to the Medical Staff for 2008/09 and that his current privileges be reaffirmed.

8.2.2 Community Partnerships Committee

- Community Partnerships Committee (CPC) Chairperson P. Connolley, presented his verbal report. The CPC report included the following highlights:
 - The Committee reported that both the Urban and Rural Community Consultations have been completed. P. Connolley thanked those who attended and participated in the sessions. An overview of the sessions will be included in the May Committee meeting package.

8.2.3 Governance and Nomination Committee

- Governance and Nomination Committee (GNC) Chairperson L. Elford presented her verbal report. The GNC report included the following highlights:
 - It was noted that Vice Chairperson L. Elford has registered to attend a conference entitled, *Transparency in Health Care* sponsored by the Health Quality Council on June 27, 2008, in Saskatoon.
 - It was suggested that a good alternative for board members who are unable to attend the National Healthcare Leadership Conference in early June, would be the HQC Conference in late June. It was noted that each board member has an \$1800 budget to attend conferences.
 - It was noted that the Board Orientation Package has been prepared and the Committee will be presenting it at the May RHA meeting.

9.0 **SPEAKER'S CORNER**

9.1 My Emergency Room Experience

- RHA Chairperson L. Boutilier presented on his family's recent experience at the RGH Emergency Department.
- It was reported that the Boutilier family had a good experience in the RGH Emergency Room where their 19 year old daughter recently received care.
- It was noted that the admitting staff and attending physicians treated all individuals receiving care in a professional and caring manner.

10.0 OTHER BUSINESS

10.1 Confirmation of Senior Medical Officer Appointment

- It was reported that the Practitioner Staff Bylaws, Section 6 (7) require that the Board confirm the Chief Executive Officer's appointment of Senior Medical Officers.

RHA #46-08 [Carried]. Moved by L. Elford and seconded by M. Everett that: the Regina Qu'Appelle Regional Health Authority confirm the appointments of Dr. Joy Dobson and Dr. Christina Vuksic to the shared position of Senior Medical Officer with the Regina Qu'Appelle Health Region, effective April 1, 2008.

Action: To formally congratulate Dr. J. Dobson and Dr. C. Vuksic on their appointment to the shared role of Senior Medical Officer.

10.2 SICU: Potential Presentation to the RHA

- It was reported that RHA Chairperson L. Boutilier attended the SAHO Education Session, entitled *Investing in People: A Leader's Success Story*, on April 14, 2008.
- It was noted that the SICU should be invited to present at a future RHA meeting.

Action: To invite members of the Region's Surgical Intensive Care Unit to present at a future RHA meeting.

10.3 Correspondence

- It was reported that A. Taylor forwarded a letter to RHA chairpersons suggesting that the Regions consider inviting Community Advisory Network members to the 2008 SAHO Conference.
- It was noted that there was no record that the letter had been received.
- It was reported that L. Boutilier received the following correspondence, as information:
 - A letter from Mr. Keith Dewar, former Senior Vice President, to thank the RHA for its support while employed with the Region.
 - A letter from Dr. D. Ahmed, former Vice President of Medical Services, to thank the RHA for its support while employed with the Region.
 - A letter from Dr. M. Fraser to thank the RHA for the acknowledgement at the 2008 Doctors' Night Out event.

11.0 NOTICE OF MOTION

- B. Leier gave notice of his intention to propose a motion regarding smoking on RQHR property at the May 28, 2008 RHA meeting.

12.0 DATE AND TIME OF NEXT MEETING

- Wednesday, May 28, 2008, at Regina, Saskatchewan.
- It was agreed that a special meeting of the RHA and CEO will be planned before June 1st. The meeting is in follow-up to the RHA's in-camera meeting of February 9, 2008.

13.0 MOTION OF ADJOURNMENT

RHA #47-08 [Carried]. Moved by A. Taylor that: The meeting of the Regina Qu'Appelle Regional Health Authority of April 30, 2008, be adjourned at 2100 hours.

APPROVED THIS 28th DAY OF MAY 2008.

Recorder

Chairperson